

From the desk of...
Gene and Susan Donovan

2426 N. Auburn Street
Speedway, IN 46224

January 25, 2005

Federal Communications Commission

Re: Indiana Telephone Privacy Law
Docket Number: 02-278

Dear Sir/Madam:

I would like to voice my opinion regarding this docket #02-278.

Citizens of the State of Indiana that participate on the Indiana NO CALL LIST, have been informed by Attorney General, Steve Carter that the Consumer Bankers Association (CBA) is attempting to impose the federal "established business relationship" exemption on Indiana consumers if the consumer does or have done business with that institution.

As someone that is on the 'Indiana NO CALL LIST', I would appreciate you NOT to allow this change to happen and here is why. As a working mother and wife, I have relished the time that I am able to spend with husband and child without being disturbed by annoying telephone calls from telemarketers. I work during the day time and my husband works nights. Since we have been on the NO CALL LIST, we have more undisturbed quality time to spend with each other. My husband can sleep during the day and I can help my son with homework, sports and we can spend the short time of this day together as a family without being disturbed by these types of telephone calls in the evenings. I know now the calls that I am receiving are calls from our family and friends, **not** someone trying to sell me something.

I understand that our banking institutions would probably like to call us and tell us about new and exciting products that they are offering. Well, to put in a nutshell, I DON'T CARE. Most of our citizens are educated individuals and we can read. We can research what they have to offer, especially when they have already sent us these updates in the mail, enclosed them with our bank statements and view the new and exciting products advertisements when we visit their web sites. Then, when I have to visit my local banking center, the customer service personnel are always telling us about new products as well. Now, they want to call me at home to tell me about these products at home by telephone. My answer is; NO THANK YOU, ENOUGH IS ENOUGH! It is bad enough that these banking institutions are continually raising the fees to bank with them, but it is my opinion that my money can be well spent by our banks and financial institutions by reducing cost instead of spending more to try to sell me their new products via telemarketing. Please do not let this happen. If you do allow this to happen, you can inform the CBA, that the telephone company will be getting more of my business when I purchase Privacy Manager for my telephone and those telephone calls will never get answered.

Please do not allow any changes to be done to our INDIANA TELEPHONE PRIVACY LAW and our NO CALL LIST. Please leave our Telephone Privacy Law alone with its intended integrity intact for the citizens of this state.

Sincerely,
Susan and Gene Donovan